

AROHA VIRTUAL



“Innovating Care, Empowering Growth”

Contact Us

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ABOUT COMPANY

Aroha Virtual, is a sister company of Aroha Curis Healthcare where Healthcare meets Innovation through Virtual Assistance and Web Development Management committed to simplifying the path to success for businesses. With a focus on innovation and efficiency, we provide cutting-edge solutions and expert support services to empower organizations to thrive in today's fast-paced digital landscape. From streamlining operations to driving growth.

Aroha Virtual is your partner in navigating the complexities of modern business with clarity and effectiveness. We believe in the power of partnership and collaboration. By working closely with organizations, we strive to co-create tailored solutions that address specific challenges and unlock new opportunities for growth and innovation.



OUR CORE VALUES

Accountability

We take responsibility for our actions and are accountable for delivering on our promises.

Respect

We treat everyone with respect, regardless of their background or position, and value diverse perspectives and opinions.

Openness

We are open to new ideas and approaches, and encourage open communication and transparency with our clients and candidates.

Honesty

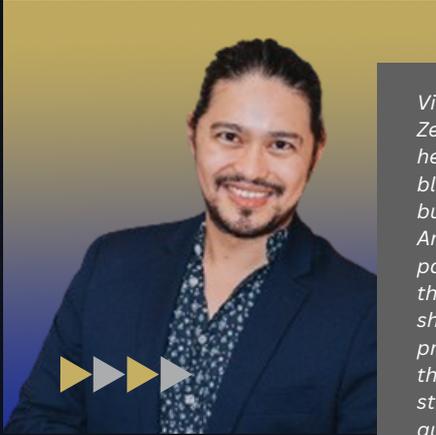
We are open to new ideas and approaches, and encourage open communication and transparency with our clients and candidates.

Agility

We are agile and adaptable, able to respond quickly to changing needs and circumstances, and continuously seek ways to improve and innovate in our services .



MEET THE TEAM



Vino Ruiz

CHIEF EXECUTIVE OFFICER

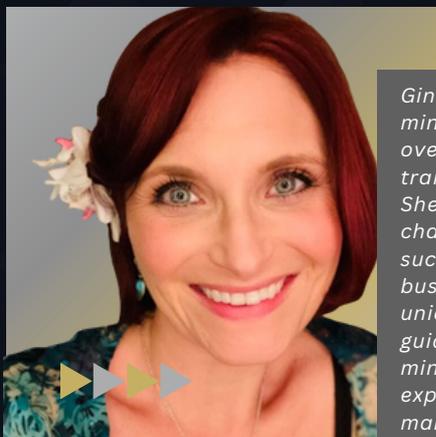
Vino is a registered Nurse in New Zealand, Australia, and now in USA, he's currently pursuing an MBA to blend healthcare expertise with business acumen. Vino founded Aroha Curis Healthcare, driven by a passion for helping others achieve their goals. His focus now is on shaping the future of healthcare professionals and virtual assistance through innovative solutions and strategic planning, delivering high-quality patient care, and managing successful healthcare ventures.

Cecille Ramos

VP OF OPERATIONS



A nurse who opted to explore the world of customer service and BPO industry. She has vast knowledge and experience in customer service and team management. She thrives on providing exceptional customer/client support while efficiently coordinating and leading teams to success.

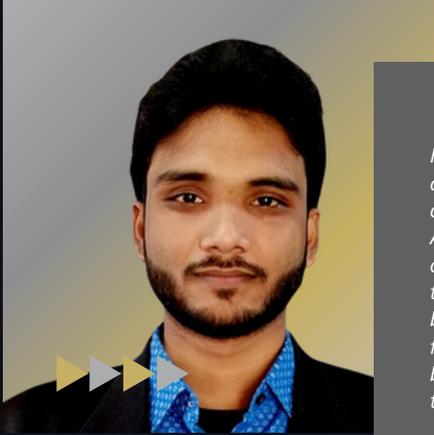


Gina Macaluso

VP OF BUSINESS DEVELOPMENT

Gina Macaluso is a passionate mindset and business strategist with over 15 years of experience transforming businesses and lives. She helps entrepreneurs overcome challenges, achieve tangible success, and build the thriving businesses they dream of. Gina's unique MAGIC Notebook™ process guides clients to unlock their mindset's potential, while her expertise in systems, branding, and marketing provides the actionable strategies to fuel business growth and personal freedom.

MEET THE TEAM



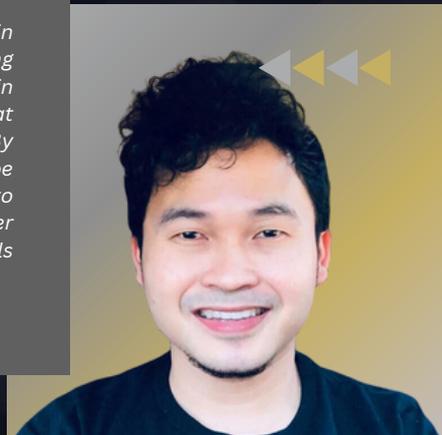
M A Zaman

VP OF INNOVATIONS & TECHNOLOGY

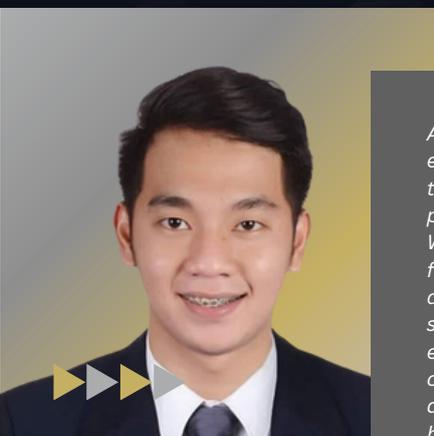
He followed his entrepreneurial dream and went into consulting and now the IT consultant of Aroha Curis Healthcare. He is disrupting the way professional technical services are delivered by bringing back the empathy for the end-user rather than being operational and transactional.

Monroe Abelarde

VP OF HUMAN RESOURCE



Mon obtained his certification in Medical-Surgical and planning to take his Masters Degree in Nursing. Mon believes that success has to be shared. By joining Aroha Curis, he will be able to impart his journey to success and help other Healthcare Professionals become successful.



Jason Galvan

IT PROJECT MANAGER

A passionate developer and tech enthusiast, specializes in transforming ideas into high-performing web applications. With a strong foundation in both front-end and back-end development, excels in creating seamless and efficient user experiences. Helps businesses overcome technical challenges, achieve tangible success, and build the robust web solutions they envision.

MEET THE TEAM



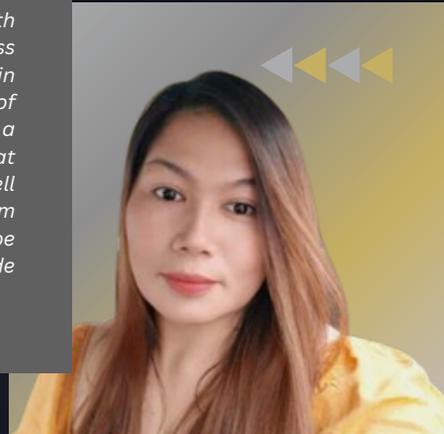
Gabriel Ramos

BUSINESS DEVELOPMENT MANAGER

With nearly 6 years of experience in international sales, specializing in B2B cold calling, appointment setting, upselling, and end-to-end sales, I am dedicated to continuous learning and consistently exceeding expectations. My background also includes extensive customer service experience in healthcare and telecommunications accounts, where I have successfully served clients across diverse industries with unwavering dedication.

Avegail Reyes

ADMIN OFFICER



She graduated college with degree of Business Administration, Major in Management. Joining as CAO of Aroha Curis Healthcare is a great decision, she ensures that the organization is well positioned to achieve long-term success. Her goal is to shape healthcare services worldwide thru Aroha Curis Healthcare.



**Rev. John Paul
Del Rosario**

ETHICS CONSULTANT

Rosario is a Catholic priest, professor of ethics, and a former HR director/practitioner. He has Ph.D. in Philosophy from the University of Nebraska-Lincoln. He has an ongoing interest in ethical leadership and ethical conduct of business.



TARGET MARKET

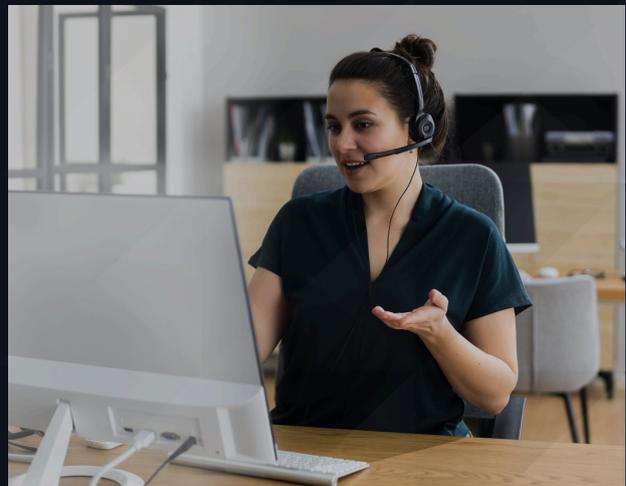
We're committed to providing our clients with the highest level of service and support, from start to finish.

Organization

We offer unparalleled opportunities and support to help you achieve your professional and business goals.

Virtual Assistance

We connect the best internationally qualified virtual assistants with the best companies.





QUALITY OF OUR VIRTUAL ASSISTANT

1



Ability to anticipate needs and effective and timely communication skills.

2



Consistency in quality and turnaround times and proficiency with required tools and software.

3



Ensuring data privacy and security



OUR SERVICES

GENERAL BUSINESS STAFFING

- EXECUTIVE ASSISTANT
- SALES AND MARKETING
- CUSTOMER SUPPORT
- ACCOUNTING AND BOOKKEEPING
- GENERAL ADMIN ASSISTANT
- REAL ESTATE VIRTUAL ASSISTANT



HEALTHCARE STAFFING

- VIRTUAL MEDICAL SCRIBE
- VIRTUAL MEDICAL RECEPTIONIST
- VIRTUAL DENTAL RECEPTIONIST
- VIRTUAL DENTAL SCRIBE
- VIRTUAL MEDICAL ADMINISTRATIVE ASSISTANT
- REMOTE PATIENT MONITORING
- MEDICAL BILLING
- VIRTUAL MEDICAL INSURANCE CLAIMS

WEB & DIGITAL MARKETING

- WEBSITE DEVELOPMENT
- SOCIAL MEDIA MANAGEMENT
- E-COMMERCE
- GRAPHIC DESIGN
- DATA ENTRY
- REMOTE RECEPTIONIST
- SALES VIRTUAL ASSISTANT
- CUSTOMER SERVICE





OUR TRAINING PROGRAM

Orientation

- Introduction to the company's mission, vision, and values.
- Overview of the company's culture and work ethics.

Introduction to Virtual Assistance

- The significance and role of a VA.
- Expected competencies and skills.

Tour of the Tools & Technology

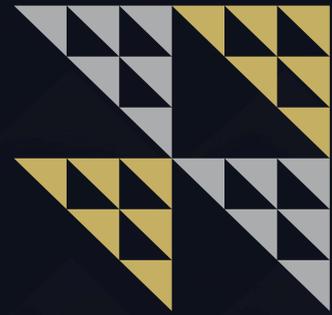
- Familiarization with communication tools.
- Overview of other essential tools VAs might use.

Core Competency Training

- Essential administrative, communication, and technical skills necessary to provide effective remote support to clients.



OUR SPECIALIZATION



Website Development

Aroha Virtual specializes in bespoke website development services designed to elevate your online presence and drive business growth. Our experienced team of designers and developers collaborates closely with clients to craft custom websites that reflect their unique brand identity and objectives. Leveraging the latest technologies and industry best practices, we ensure that each website we create is not only visually captivating but also optimized for performance across all devices. From concept to launch, Aroha Virtual is committed to delivering innovative and user-centric solutions that leave a lasting impression on your target audience.

Website Maintenance

Aroha Virtual specializes in website maintenance solutions to ensure the ongoing health, security, and performance of your digital assets. With our proactive approach to monitoring and support, you can rest assured that your website is in capable hands. Our dedicated team handles all aspects of maintenance, from regular updates and security patches to troubleshooting and optimization. By entrusting your website maintenance to Aroha Virtual, you can focus on your core business activities while we take care of the technical details, providing you with peace of mind and confidence in your online presence.

